

Computing @ MSU

MSU Computing Environment

- MSU is your student's ISP
 - NetID + E-mail account + web site
- Each student has 100 MB of space
 - Networked storage accessible from anywhere
 - Used for storing papers, web pages, etc.
- Mail.msu.edu
 - netid@msu.edu is the *only* e-mail address MSU will use for official communications
 - Each student receives 512 MB of space

MSU Computing Environment

- High-speed Internet in residence halls
 - Separate network port for *each* student
 - Web-based network registration
- Ports available for wired connections across campus
- MSUnet Wireless across campus
 - Targeted hotspots, academic areas
 - Supports all Wi-Fi standards (a, b, g & n)

MSU Computer Requirement

- Each student must have a computer that can browse the Internet at high speeds
 - Standard capabilities (not configuration)
 - Any operating system, make or model
- Check with the college/department – some may have specific requirements
- May be able to include in financial aid package – check with Office of Financial Aid

Computer Buyer's Guide

- High-end vs. low-end
 - Somewhere in the middle is probably best
 - How will the computer hold up over four years?
- Comparison shopping
 - On-line vendor
 - Electronics store
 - MSU Computer Store

Computer Buyer's Guide

- Carefully consider warranties
 - Check the duration - is it enough?
 - Where can it be repaired?
 - Some warranties may limit options
- Help Desk Service Center
 - Authorized warranty service provider for Apple, Dell, IBM/Lenovo and Toshiba

What About Software?

- Anti-virus protection is a ***must***
 - A personal firewall and anti-spyware are ***strongly recommended***
 - \$15-\$30 at MSU Computer Store
- Academic discounts are available
 - Microsoft Office Professional \$65 at MSU Computer Store

MSU Computer Labs

- Many locations across campus
 - Labs are open whenever the building is open
- Large software library
 - Between 75-200 software titles available, depending on location
 - High-end titles (Photoshop, Mathematica)

Printing at MSU

- “Print almost anything from anywhere”
 - Printers are in computer labs, many libraries, common gathering areas
- Students can send their print jobs to these printers from any location
- 5¢/page black & white, 50¢/page color

Network “Citizenship”

- MSU Acceptable Use Policy
 - Comply with state/federal law, MSU policies
 - Authorized usage only
 - Respect the privacy of others
 - Don’t disrupt systems or networks
 - No commercial use of MSU facilities

Network “Citizenship”

- Illegal file-sharing is a *real* issue
 - Sharing copyrighted materials violates federal law and MSU Acceptable Use Policy
 - MSU receives several complaints each day
 - Students may face fines, loss of network privileges – even suspension
- There ARE legal alternatives
 - www.ez-tracks.com
 - pandora.com
 - hulu.com

Safe Computing

- Enable automatic updates
 - Both Windows and Mac
- Turn on a personal firewall
- Keep anti-virus and anti-spyware current
- Do *not* share passwords
- Safeguard personal information
 - Beware the phisher
 - Use caution on Facebook, in chat rooms, etc.

Safe Computing

- Do we tell your students?
 - Yes!
- SecureIT campaign encourages awareness of online behavior
 - Advertisements, student fairs, residence hall promotions



Is Help Available?

- **ATS Help Desk**
 - Hardware and software assistance
 - 120 Computer Center
 - (517) 432-6200
 - help.msu.edu
- **Distance Learning Services**
 - ANGEL course management system help
 - 517-355-2345
- computing.msu.edu
- servicestatus.msu.edu